

Meanings of cleaning error codes and how to solve them:

Error code	Solution
CONF500	Connect the Ethernet cable to the STB from the router, then restart STB
DRM_55501	Check the connectivity to the internet from route side, restart the STB device if problem persists raise a ticket mentioning the serial number
STREAM_900	Account ID or pin code is incorrect, make sure the Account ID and pin code is correct, preferred sen again the credential to the clint from CSR
STREAM_90000	
STREAM_Generic	
20012	
Login Error - 9002	